



Case Study: the Gyronix System™ keeps Micro Nav Operations Team Flying High

The **Gyronix System™** has dramatically improved efficiency and productivity in the operations section of Micro Nav Ltd, the world leader in supplying and supporting radar and tower simulators for civil and military air traffic management agencies globally.

Operations and Customer Support Manager Kevin Crump has the demanding role of managing human resources, operational administration and project development - as well as directly overseeing some 30 of the organisation's 50 employees.

Juggling such diverse activities and keeping track of team issues, actions and tasks has been one of the most challenging elements of the role. Crump searched at length for a system that would enable the collation of actions across all areas of his responsibility into one concise and manageable solution, before finding the Gyronix System earlier this year.

The Gyronix System, which seamlessly integrates **Mindjet MindManager®** business mapping software with **Gyronix ResultsManager™** software, provides a powerful tool to capture all project actions and results. These actions are then turned into clear and focused individual and team task lists (dashboard maps). This has provided Crump with the perfect solution.

'The Gyronix System enables me to capture all activities across my three functional areas in one swoop. I can then filter these tasks into different categories based upon criteria such as the individual responsible, where the action needs to be done (in the office, at a training centre, via the Internet, etc.), deadlines, or priority level,' stated Crump.

'The real beauty of the Gyronix System is the sophisticated filter system. I only see the actions that I can do here and now. This alone has dramatically improved my efficiency, decreased stress levels and made my workload substantially more

manageable, as I'm not overwhelmed with my entire action list in one go,' continued Crump. 'This means that I can comfortably forget things, safe in the knowledge that at the appropriate time, the Gyronix System will remind me of the task when action is required.'

Crump applies the Gyronix System across all areas of work. For example, within the HR function it is used to create templates and action plans for activities such as induction training. Maps are created which link and monitor all the relevant information including booking introductory briefings, recording subsequent actions, organising training sessions and keeping personnel records.

As different people become involved in the training, the Gyronix System enables all updates and actions to be recorded easily and quickly, with the result that records are always up-to-date, and all relevant parties know exactly what they need to do next.

